



**USER'S GUIDE**  
30K4 SERIES 220-240V



**2** Consumer Services

**3** Safety Instructions

**4** Product View

**4** Assembly

**5-6** Operation

**6** Maintenance and Care

**7** Troubleshooting

**7** Replacement Parts

**8** Warranty



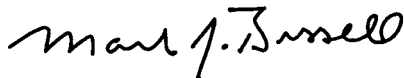
## Thank you for buying a BISSELL Little Green

We're glad you purchased a BISSELL Little Green. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system. By purchasing this product you are helping BISSELL with our commitment to reducing our impact on the environment through an expanding range of sustainable design efforts.

Your Little Green is well made, and we back it with a limited one-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your Little Green.

Thanks again, from all of us at BISSELL.



**Mark J. Bissell**

**Chairman, President and CEO**

## BISSELL Consumer Services

### If your BISSELL product should require service:

In the UK, Australia or New Zealand, call BISSELL Consumer Services at the numbers below and we will give you the location of a BISSELL Authorized Service Center in your area. For all other countries, contact your local in country distributor for questions, service, or repair.

If you have questions about your warranty or need replacement parts please contact the numbers below.

#### **For UK inquiries:**

Monday - Thursday 9 am — 5 pm  
Friday 9 am — 4 pm

Telephone: 0844-888-6644

#### **For New Zealand inquiries:**

Monday - Friday 9 am — 5 pm

Telephone: 0800-247-735

#### **For Australian inquiries:**

Monday - Friday 9 am — 5 pm

Telephone: 1-800-811-183

#### **For all other inquiries:**

Monday - Friday 8 am — 4 pm

Telephone: 01-616-453-4451

Or visit the BISSELL website - [www.bissell.com](http://www.bissell.com)

When contacting BISSELL, have model number of unit available.

Please record your Model Number: \_\_\_\_\_ Please record your Purchase Date: \_\_\_\_\_

**NOTE: Please keep your original sales receipt. It is your proof of warranty.**

**Thank you for selecting a BISSELL product.**

**Please do not return this product to the store.**

# IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

## READ ALL INSTRUCTIONS BEFORE USING YOUR LITTLE GREEN™.

Always connect to a properly Earthed outlet. Unplug from outlet when not in use and before conducting maintenance or troubleshooting.

### **WARNING:** To reduce the risk of fire, electric shock, or injury:

- Do not expose to rain. Store indoors
- Do not leave machine when it is plugged in
- Do not service machine when it is plugged in
- If the supply cord is damaged, it must be replaced by the manufacturer or its service agent in order to avoid a hazard
- Do not use machine if it has been dropped, damaged, left outdoors or dropped into water
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, run appliance over cord, or expose cord to heated surfaces
- Do not carry the appliance while in use
- Do not unplug by pulling on cord; unplug by grasping plug not the cord
- Do not handle plug or appliance with wet hands
- Do not put any object into appliance openings, use with blocked opening or restrict air flow
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts
- Do not pick up hot or burning objects
- Do not pick up flammable or combustible materials (lighter fluid, petrol, kerosene, etc.) or use in the presence of explosive liquids or vapours
- Do not use appliance in an enclosed space filled with vapours given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapours

- Remove plug from electrical outlet before cleaning or maintaining the appliance
- Not intended for use by persons (including children) with reduced sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety
- Young children should be supervised to ensure that they do not play with the appliance
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, petrol, etc.)
- Do not modify the Earthed plug
- Do not use for any purpose other than described in this User's Guide
- Use only manufacturer's recommended attachments
- Use only cleaning products formulated by BISSELL for use in this appliance to prevent internal component damage
- Keep openings free of dust, lint, hair, etc.
- Keep appliance on a level surface
- Turn off all controls before unplugging
- Be extra careful when cleaning stairs
- Pay close attention when working around children
- This product produces a noise level of 80,0 dB(A).

## SAVE THESE INSTRUCTIONS.

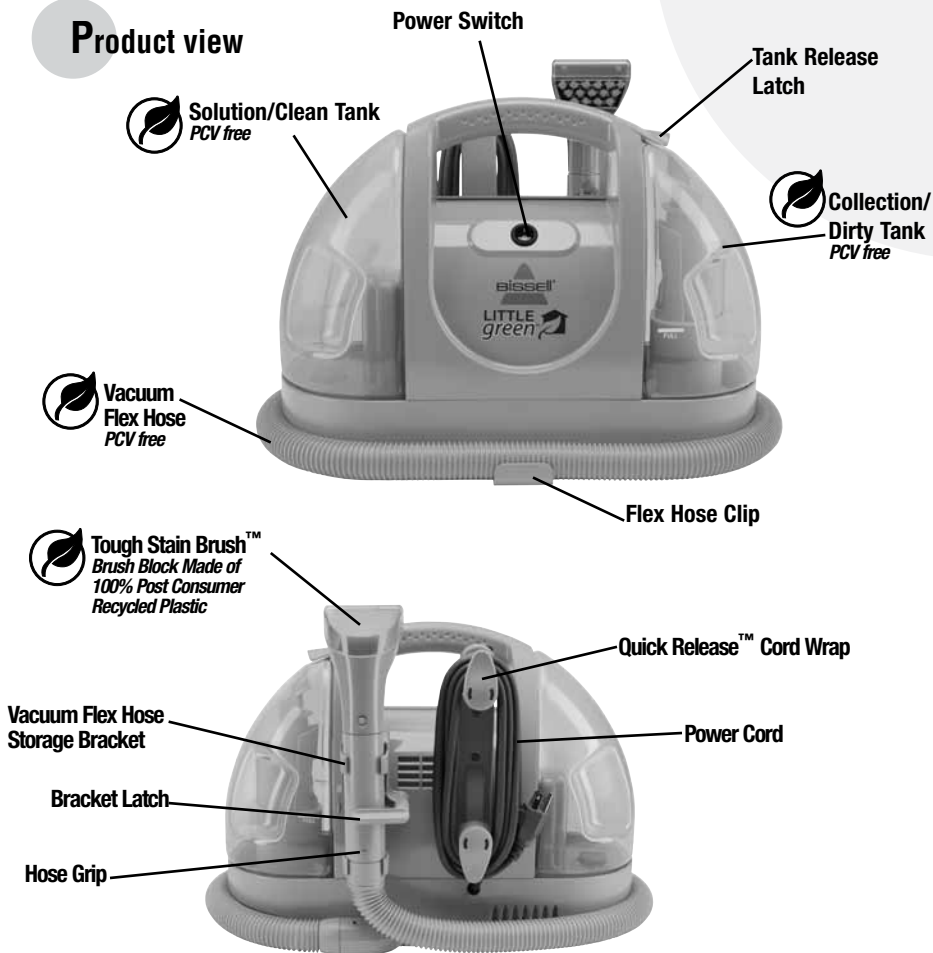
THIS MODEL IS FOR HOUSEHOLD USE ONLY.

 **WARNING:** This appliance must be Earthed.

**IMPORTANT** FOR OPERATION ON A 220-240 VOLT A.C. 50/60 Hz POWER SUPPLY ONLY.

If your appliance is fitted with a nonrewireable BS 1363 plug it must not be used unless a 13 amp (ASTA approved to BS 1362) fuse is fitted in the carrier contained in the plug. Spares may be obtained from your BISSELL supplier. If for any reason the plug is cut off, it must be disposed of, as it is an electric shock hazard should it be inserted into a 13 amp socket.

## Product view



## Assembly

Assembling your Little Green is a simple process.

1. Take the flex hose clip and slide the back plate into the opening on the front of the unit. You will hear a “snap” when it is locked in place.
2. Take the vacuum flex hose storage bracket and slide the lower plate into the opening on the back of unit. Make sure the screw holes line up.
3. Insert screw and tighten with a screwdriver.
4. Wrap the vacuum flex hose around the base of unit and place hose grip into bracket. Turn bracket latch counter clockwise to lock in place.



# Operation

## Getting ready

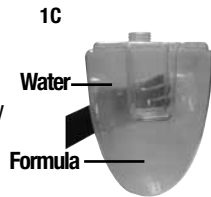
1. To fill the solution/clean tank.
  - A. Remove the tank by lifting it straight up and then away from the unit.
  - B. Unscrew the black cap at the bottom of the solution/clean tank and remove bottle insert.
  - C. Add BISSELL Little Green formula to the FORMULA fill line on the solution/clean tank. Fill the solution/clean tank with hand hot (NOT boiling) tap water to the WATER fill line. Replace the bottle insert and tighten the black cap.
  - D. Replace the solution/clean tank by lining up the vertical guides on the left side of the unit with the indentations on the solution/clean tank and gently sliding it down into position.
2. Release vacuum flex hose by twisting the bracket latch clockwise. Unwrap vacuum flex hose completely from around unit.
3. Attach the tough stain brush tool to the vacuum flex hose by pressing tool onto the end of the hose grip firmly until the button lock snaps into hole. Make certain the tool is securely attached.
4. Twist the Quick Release cord wrap clockwise to unwrap the power cord completely from onboard cord storage and plug into a proper outlet.
5. Press and hold spray trigger—spray will start in a few seconds. Raise the tool slightly to check for spray.

## Pre-treating

**Cleaning effectiveness will be enhanced if you pre-treat heavily stained or highly-soiled areas. Here's how to do it:**

1. Hold the tool just above the surface of the carpet or upholstery to be cleaned. Press the spray trigger to release a spray of cleaning solution directly onto the soiled area.
2. Wait 3-5 minutes before cleaning.

**⚠ CAUTION:**  
Use only BISSELL Little Green formula in your cleaner. Use of cleaning formulas that contain lemon or pine oil may damage this appliance and void the warranty. Chemical spot cleaners or solvent-based soil removers also should not be used. These products may react with the plastic materials used in your cleaner, causing cracking or pitting.



## Operation

### Cleaning with your Little Green

1. Hold the tool approximately 1" above the soiled surface. Press the spray trigger to apply the cleaning solution to the soiled area.
2. Using the brush on the tool, gently scrub the area to be cleaned.
3. For thorough cleaning, spray additional cleaning solution while the brush and suction are in contact with the surface.
4. Apply downward pressure on the tool and pull it toward you. The suction will remove the dirt and cleaning solution. Continue until no more dirt can be removed.
5. As a final step, use "drying strokes" (by not pressing the spray trigger) to remove as much liquid/moisture as possible. Repeat this step as often as necessary.

### **IMPORTANT:**

Check the manufacturer's tag before cleaning upholstery. "W" or "WS" on the tag means you can use your Little Green. If tag is coded with an "S" (with diagonal strike-through), or says "Dry Clean Only," do not proceed. If manufacturer's tag is missing or not coded, check with your furniture dealer.

#### *Tip:*

Deep cleaning stairs and high-traffic areas on a regular basis can prolong carpet life.

#### *Tip:*

Check upholstery stuffing before cleaning. Colored stuffing may bleed through the fabric when it becomes wet.

## Maintenance and care

### After cleaning

1. Unplug power cord from outlet.  
**Note: If a significant amount of Little Green cleaning solution remains, it is all right to leave it in the solution/clean tank for your next cleaning task.**
2. Empty and rinse the collection/dirty tank after each use, OR when dirty water reaches the indicated maximum fill line. To remove the tank, lift up the collection/dirty tank release latch and remove the tank from the unit.
3. Disconnect the tool from the hose grip by pushing down on button lock and pulling straight off. **(Do NOT twist tool to remove it)**
4. Once removed from the hose grip, clean the tool by rinsing under running water.
5. Check spray nozzle for accumulated dirt or debris. If necessary, clean with soft bristle brush.

### Machine storage

1. Wipe all surfaces with a soft cloth.
2. Wrap the power cord around the cord wrap on the back of the Little Green.
3. Wrap the vacuum flex hose around the base of the unit and place the hose grip into the storage bracket. Turn bracket latch counterclockwise to lock in place.
4. Store unit in protected, dry area, at room temperature (4.4° to 43.3°C).

#### *Tip:*

Before turning off the Little Green, vacuum up clean water to thoroughly rinse out the interior of the vacuum flex hose. Then, lift the cleaning tool and point it upwards to drain any remaining water into the collection/dirty tank.



### **WARNING:**

Keep spray away from face. Failure to do so may result in personal injury.

# Troubleshooting

## Reduced spray or no spray

### Possible causes

1. Spray nozzle clogged
2. Solution/clean tank empty
3. Solution/clean tank insert clogged
4. Pump needs priming

### Remedies

1. Clean spray nozzle
2. Check/fill tank
3. Clean insert at bottom of clean/solution tank
4. Gently lift solution/clean tank while depressing the spray trigger OR gently squeeze solution/clean tank while depressing spray trigger

## Deep cleaner won't pick up cleaning solution

### Possible causes

1. Tank release latch is not closed properly
2. Poor tool position
3. Collection/dirty tank is full
4. Tool brush worn
5. Excess cleaning solution in vacuum flex hose
6. Incorrect cleaning formula

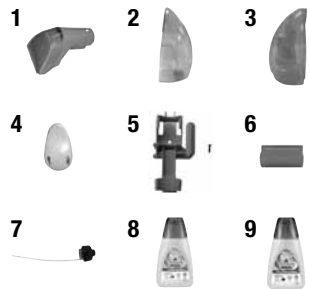
### Remedies

1. Lift up the tank release latch and press down firmly to make sure it is in place
2. Reposition tool on surface, follow recommended cleaning procedures
3. Empty collection/dirty tank
4. Replace with new brush
5. Lift hose and point upwards to allow water in hose to flow into the collection/dirty tank
6. Use BISSELL Little Green formula only

**Other maintenance or service not included in the manual should be performed by an authorized service representative.**

# Replacement parts

Item	Part No.	Part Name
1	203-7151	Tough Stain Brush Tool
2	203-7158	Solution/Clean Tank (includes cap and insert assembly)
3	203-7144	Collection/Dirty Tank (includes the airstack and float assembly)
4	203-7169	Quick Release Cord Wrap
5	203-7150	Vacuum Flex Hose Storage Bracket (includes screw for assembly)
6	203-7159	Vacuum Flex Hose Clip
7	203-5014	Bottle Cap & Insert Assembly



## CLEANING FORMULAS

8	79B9E	473 mL 2X Concentrate Little Green™ Advanced Formula
9	74R7E	473 mL 2X Concentrate Pet Stain & Odor Advanced Formula

# Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from country to country. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by telephone, or regular post as described below, or contact your local in country distributor.

## Limited One Year Warranty

Subject to the \*EXCEPTIONS AND EXCLUSIONS identified below, BISSELL Homecare, Inc., will replace (with new or remanufactured components), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part do to manufacturers defect.

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as filters, belts, or brushes. Damage or malfunction caused by negligence, abuse, or use not in accordance with the User's Guide is not covered.

### For UK inquiries:

Monday - Thursday 9 am — 5 pm  
Friday 9 am — 4 pm

### BISSELL Homecare (Overseas) Inc.

The Boat Yard  
105 Straight Road  
Old Windsor  
Berkshire, SL4 2SE  
United Kingdom  
Telephone: 0844-888-6644

### For New Zealand inquiries:

Monday - Friday 9 am — 5 pm

### Parex Industries Ltd.

5 Tolich Place  
Henderson 0610  
Auckland  
New Zealand  
Telephone: 0800-247-735

### For all other inquiries:

Monday - Friday 8 am — 4 pm

### BISSELL Homecare, Inc.

PO Box 1888  
Grand Rapids, MI 49501 USA  
Telephone: 01-616-453-4451  
Fax: 01-616-453-1383

**BISSELL HOMECARE INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.**

**\*EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**

**THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.**

### For Australian inquiries:

Monday - Friday 9 am — 5 pm

### BISSELL AUSTRALIA PTY LIMITED

42 Rocco Drive  
Scoresby 3179  
Victoria  
Australia  
Telephone: 1-800-811-183

### For all other inquiries:

Monday - Friday 8 am — 4 pm

### BISSELL Homecare, Inc.

PO Box 1888  
Grand Rapids, MI 49501 USA  
Telephone: 01-616-453-4451  
Fax: 01-616-453-1383



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